

December 9, 2009

To Whom It May Concern:

The purpose of this letter is to express my favorable opinion regarding the RMR Group.

The RMR Group, led by Chad Rothacher, built our Locati-designed home in the Black Bull golf course community, Bozeman MT, in 2008. My wife and I were very impressed with the entire RMR operation, including:

- they completed our home earlier than schedule (despite numerous change orders on our part)
- the project was done within budget parameters
- change orders were handled in a professional manner, focusing solely on our needs, despite the inconveniences they created for RMR staff
- the quality of craftsmanship exceeded our expectations; the work performed matched the high-end materials and design specs of our home
- communication with RMR staff throughout the building process was straight-forward, timely and effective; phone calls and emails were answered promptly and in a friendly manner
- punch list and warranty items were minor, and RMR handled them in a timely manner, always seeking to ensure our complete satisfaction

In short, I strongly recommend RMR Group to anyone interested in building a home or other structure where quality craftsmanship and a professional organization are required.

Regards,



Larry A. Fox

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